

APRIL-JUNE 2005

Pipeline

WASHINGTON SUBURBAN SANITARY COMMISSION

www.wsscwater.com



Protecting Your Drinking Water Supply

Working to protect your drinking water supply, WSSC is urging federal, state and local officials not to select the Intercounty Connector (ICC) northern alignment. The proposed northern alignment would result in construction within the watershed of WSSC's Rocky Gorge Reservoir, which—working in conjunction with the upstream Triadelphia Reservoir—serves as a drinking water source for more than 500,000 customers in Montgomery and Prince George's counties. Negative impacts of the ICC northern alignment include increasing sediment, harmful nutrients and other toxic substances into the reservoir.

Water from the Rocky Gorge Reservoir is filtered and purified at WSSC's Patuxent Plant. The plant produces an average of 50 million gallons of safe, clean water per day serving Laurel, Beltsville and College Park areas in Prince George's County; and the Burtonsville, Colesville, Hampshire Greens and Wheaton areas in Montgomery County. The reservoirs also serve as a regional water supply source during droughts and emergencies.

Water Quality You Can Count On



In June, WSSC will distribute its annual Water Quality Report to your door through *The Washington Post* and direct mail packages. As always, the water we produced and delivered to our customer's homes and businesses in 2004 met all state and federal safe drinking water guidelines. If you subscribe to the *Post*, the WSSC Water Quality Report will arrive as an insert on Sunday, June 19. On Friday, June 17, those who do not subscribe will receive the report in their mailbox as a direct mail package. The report will contain important information about your drinking water. After June 17, to view the report online, please visit our website at www.wsscwater.com, or contact our Public Communications Office at 301-206-8100/email: communications@wsscwater.com and we'll be happy to mail you a copy.

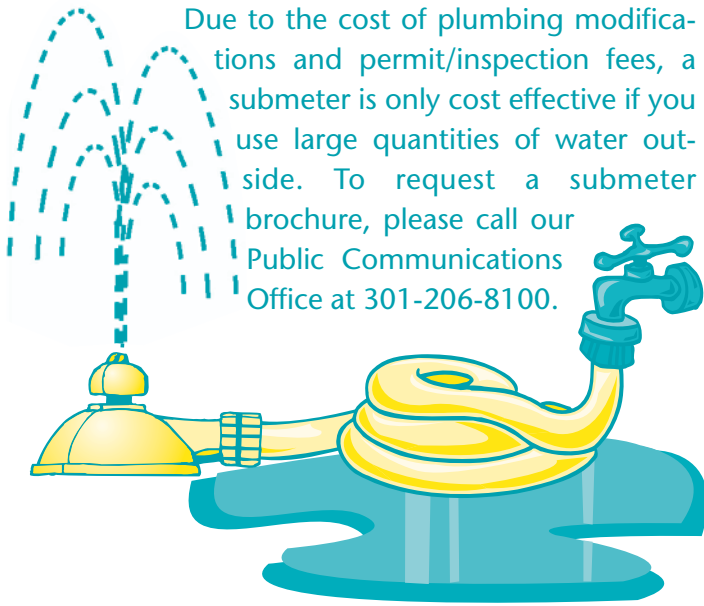
Andy Brunhart to Lead WSSC as General Manager

WSSC is pleased to welcome aboard Andy Brunhart as General Manager. Andy recently served with Navy Region Southwest, a regional public entity that provides operating support and quality of life services on Naval bases in California, Arizona and Nevada. In this position, Andy led day-to-day operations of a diverse organization with 6,200 employees and an annual operating budget of \$720 million supporting 29 business units. Andy's 30 years of experience includes: water/wastewater, utilities and facilities management; public works/engineering; community relations; information technology; legal; environmental; and finance. He holds a Bachelor of Science Degree in Electrical Engineering from Marquette University, Milwaukee, Wisconsin and a Masters of Science Degree in Electrical Engineering from the University of Illinois, Urbana-Champaign, Illinois. Andy has a proven track record of building world-class organizations that successfully achieve strategic goals.

Submeters for Summer

Like to fill the pool to stay cool? Love to landscape? Summer is right around the corner, and for some that means increased water usage outdoors. Did you know that a typical garden hose running under normal pressure can use from 600 to 1,000 gallons per hour? If your outdoor watering increases during the summer, you may want to consider installing a submeter, which measures the amount of water used outside of your home that does not return to us as wastewater. Consequently, bills are calculated with a "sewer credit" for the water passing through the submeter.

Due to the cost of plumbing modifications and permit/inspection fees, a submeter is only cost effective if you use large quantities of water outside. To request a submeter brochure, please call our Public Communications Office at 301-206-8100.



A Number to Remember 301-206-WSSC

Ensuring that you have quick and easy access to WSSC, we've added an additional number to make reaching us even easier to remember. Along with 301-206-8000, you can now reach us at **301-206-WSSC (9772)**. The customer-friendly menus and selections remain the same, but you now have an easy-to-remember number for your convenience.

Your Clean Water Neighbor

WSSC is proud to participate in numerous community events throughout Montgomery and Prince George's counties.

Upcoming events include:

- August 12–20, 2005
Montgomery County Agricultural Fair
Rockville, Maryland
- September 8–11, 2005
Prince George's County Agricultural Fair
Upper Marlboro, Maryland

WSSC representatives will staff a customer outreach booth at both events. For more information about outreach activities, please call our Customer Outreach Office at 301-206-7019.

Water, Use it Wisely

Even without a submeter, here are some helpful water conservation tips that may also help you save money:

- Landscape with plants/shrubs that are native to Maryland;
- Periodically check your pool for leaks, especially if you have an automatic refill device;
- Install a rain shut-off device if you have an automatic lawn sprinkler to eliminate unnecessary watering;
- Water your lawn/garden early in the morning; and
- Use a soaker hose, which uses 70 percent less water compared to a traditional sprinkler, when watering your lawn/garden.



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