

# Quest Archive Manager

## INTELLIGENT E-MAIL ARCHIVING

*"More intelligent methods of dealing with storage often yield efficiencies in operational procedures and result in financial gain."*

—Kieran McCorry  
Microsoft Exchange MVP,  
Best Practices for Exchange Storage  
Management

- Captures new and historical messaging data, consolidates it and stores it in a secure archive
- Improves performance and stability by reducing the storage volume of e-mails and the load on servers
- Implements granular permissions to ensure that data is secured, and also able to be searched and shared
- Stores a single copy of all messages and attachments, reducing the space needed to store e-mail messages
- Easily integrates with external systems, such as Customer Relationship Management (CRM) systems and web portals, so that information can be leveraged by other business processes and business systems
- Reduces risk associated with data in PST files by bringing the data back under corporate control

Corporate e-mail accounts for approximately 83 percent of the 76.8 billion e-mails sent daily around the world. Exchange administrators must manage e-mail storage growth, policy enforcement, archiving, and other related issues. Managing large, active stores of information can take up administrators' time, and failures cause long outages, which impact organizations with lost productivity and affect time-critical business deals.

Organizations also are worried about complying with numerous regulatory, legal and internal policies. E-mail messages and attachments are often critical pieces of evidence, and these messages must be kept for a defined period of time, causing further storage concerns.

Archive Manager enables e-mail to become a true asset for the organization by capturing, indexing, and storing messaging data for mailbox management, compliance, and knowledge sharing.

### Mailbox Management

Archive Manager provides a solution to store critical organizational information—some of which may prove to be invaluable in the future. Archive Manager's true single-instance storage helps organizations control data volumes and reduces the cost associated with storage management.

### Compliance and e-Discovery

With Archive Manager, organizations can quickly produce evidence for audits, investigations and litigation. Archive Manager allows you to find and retrieve data in minutes by enabling you to visually zero in on specific content of interest. You can set granular permissions to retrieve items from particular mailboxes or across the entire archive and can perform fast searches based on sender, recipient, date, subject, message keyword or attachment keyword. Archive Manager helps reduce overall risk for your organization by consolidating distributed data, including personal folder files (PSTs). Archive Manager allows you to backfill the archive with historical data from current mailboxes, backup media and PST files.

### Integration and Collaboration

Archive Manager facilitates the sharing of organizational knowledge locked up in e-mail, improving the productivity and increasing the effectiveness of your organization. Archive Manager provides virtual views of archived messages, making it easy to access and share the information in the archive. Archive Manager's Application Program Interface (API) allows easy integration with external systems so that information can be leveraged by other business processes and systems within your organization.



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### System Requirements

#### for Archive Manager for Exchange 3.0

##### Operating Systems

- Microsoft Windows Server 2003 SP1 or later
- Microsoft Windows 98, 2000, XP

##### Platform

- 2.0 GHz or higher Intel Pentium-compatible CPU

##### Memory

- 1 GB or more recommended

##### Hard Disk Space

- 100 MB
- Note: Additional disk space is necessary to store archived data. Requirements vary depending upon long-term data storage projections

##### Additional Software

- Microsoft Outlook 2000 or later
- SQL Server 2000 or later



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Please refer to our Web site for international office information.

**ZeroIMPACT Archiving:** Archive Manager captures and indexes new and historical messaging data transparently to end users.

**Controlled Access to Data:** Granular permissions to the archive ensure that data is secure, and enables organizations to share business intelligence.

**Comprehensive Data Discovery:** Archive Manager allows organizations to easily discover and retrieve data by providing robust searching and reporting tools.

**Single-Instance Storage:** Archive Manager stores a single copy of all messages and attachments, reducing the space needed to store messaging data.

**Improved Performance and Stability:** Archive Manager reduces the storage volume of messaging data and the load on your messaging servers.

**Line of Business Integration:** Archive Manager easily integrates with external systems, including Customer Relationship Management (CRM) systems and web portals such as SharePoint, so that information can be leveraged by other business processes and business systems.

**Easy Deployment:** Archive Manager is simple to deploy, and does not require that software be installed on Exchange Servers or messaging clients.

**Integrated Solution:** Works with the Quest® Management Console for Exchange, allowing you to manage Exchange and its supporting infrastructure from within the Microsoft Management Console (MMC).

### Archive Manager



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