

# Quest ActiveRoles Server

THE PRACTICAL WAY TO PROVISION USERS IN ACTIVE DIRECTORY AND BEYOND

*"We've experienced a number of benefits of the system, not the least of which is faster, easier provisioning. The user-creation process used to take up to 25 minutes, and now can be accomplished in about a minute."*

—Siegfried Jagott  
Consultant  
Siemens Business Services

Businesses today grow and change at a frantic pace, making user provisioning one of the most time-consuming IT tasks. Active Directory (AD) administrators struggle to keep up with requests to create, change, or remove user access to their various network resources. And they are plagued by complaints that workers wait too long to get access to the data they need to be productive. At the same time, AD managers are hesitant to delegate administration too widely, for fear of losing control.

Quest® ActiveRoles Server can help you automatically provision, reprovision, and deprovision users quickly, efficiently, and securely in Active Directory and beyond. With strictly enforced role-based security, HR and ERP system integration, automated group management, and easy-to-use Web interfaces for self service, ActiveRoles Server provides a practical approach to user lifecycle management for the Windows enterprise.

## Extend Management Control

ActiveRoles Server extends management control to UNIX and LINUX identities, including users, groups and computers, through the Support Pack for Vintela Authentication Services. Query based management views show all of the enabled identities, and business rules ensure and enforce unique user identification and group identification.

## Protect Critical Data

By strictly enforcing operating policies and eliminating unregulated access to sensitive resources, ActiveRoles Server ensures the security of your business-critical data. In addition, ActiveRoles Server enables the integration of business processes and provides a detailed audit trail of all directory-related changes.

## Speed User Provisioning

ActiveRoles Server automates user provisioning tasks to reduce your administrative workload and get new users up and running faster.

## Streamline Data Entry

Through integration with external data sources, such as HR and ERP systems, Active Directory and other resources can be updated automatically. This eliminates data entry errors and duplication of effort.

## Ensure Administrative Security

ActiveRoles Server offers flexible, granular access controls, while rule-based policies ensure that every administrative action taken is consistent with your organization's security standards. You can audit role definitions, assignments, and permission entries in Active Directory—all from the ActiveRoles Server console. And you can log all actions in a centralized fashion, so administrators can quickly troubleshoot and investigate system issues.

## Lower Administrative Costs

Dynamically configured Web interfaces allow users, business data owners, and help desk personnel to perform appropriate administrative tasks on their own. This reduces support costs, while allowing you to maintain complete control of your AD environment.

## Get a Complete Solution

With ActiveRoles Server, you can manage key user assets, including Active Directory accounts, Exchange mailboxes, and home directories. It provides a practical approach for managing the user lifecycle, including provisioning, reprovisioning, and deprovisioning. And, you can customize and extend ActiveRoles Server to accommodate specific requirements in your organization.



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*"With ActiveRoles Server, the learning curve for our help desk has decreased significantly. Specific to the administrative functions, even someone with no technical abilities can confidently perform basic administrative tasks."*

—Jeff Duldulao  
Engineering Group Supervisor  
Independent Community Bank  
of New York

**Controlled Administration:** ActiveRoles Server adds a unique administrative service that acts as a firewall around Active Directory data, so you can reliably manage AD access rights and guard sensitive information. This is the only way to maintain compliance with security policies.

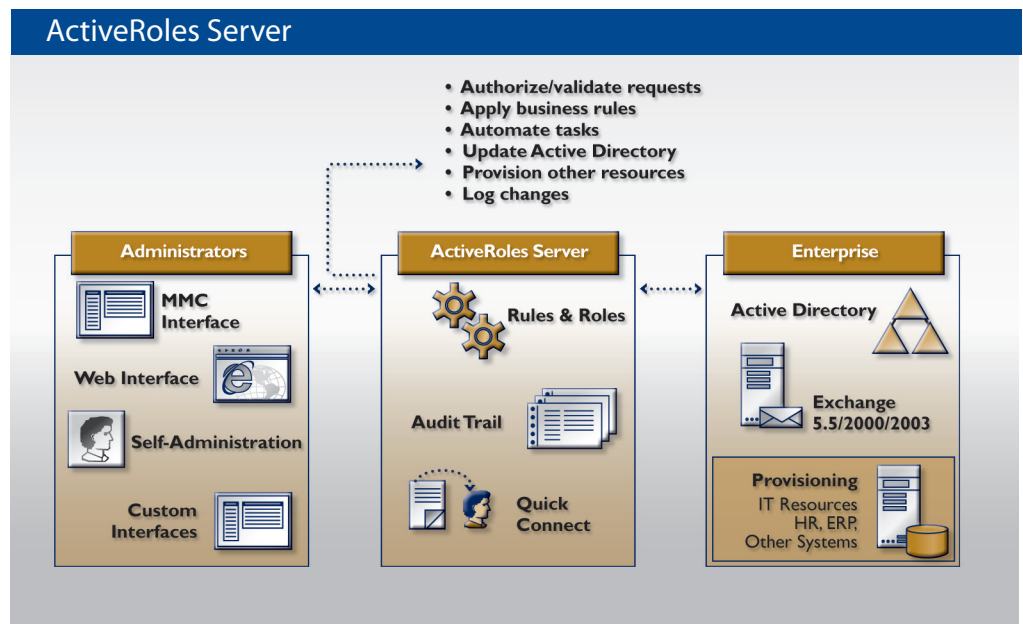
**Automated Provisioning:** Saving you valuable administrative time, ActiveRoles Server automates user provisioning, including account creation in Active Directory, mailbox creation in Exchange, and resource provisioning in Windows. Once an Active Directory account is created, users are also provisioned for directory-enabled applications. AutoProvision Policy for Group Membership further allows you automate the assignment of permissions for the Vintela Single Sign-on for Java.

**Automatic Update:** Helping to ensure an efficient administrative process, ActiveRoles Server automates reprovisioning and deprovisioning. This means that when a user's access needs to be changed or removed, updates in Active Directory, Exchange, and Windows are made automatically.

**Quick Connect:** With ActiveRoles Server, you can integrate employee information from external data sources into your user provisioning workflow. This integration ensures that when an employee record is added or changed to one of these data sources, the change is automatically reflected in Active Directory, Exchange, and Windows.

**Business Roles and Rules:** ActiveRoles Server simplifies delegation of control by defining administrative roles and associated permissions that are strictly enforced through the administrative service. Also, you can manage user roles through dynamic group membership and policies.

**Customization Support:** ActiveRoles Server provides a robust software development kit (SDK) and support for Active Directory Service Interfaces (ADSI). The SDK and ADSI provider allow your custom scripts and applications to communicate with Active Directory, while taking full advantage of the security, workflow integration, and reporting benefits of ActiveRoles Server.



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