Quest Exchange Reporting Management Pack

IN-DEPTH EXCHANGE TRAFFIC ANALYSIS FOR MOM 2005 EXCHANGE CUSTOMERS

"Quest Software's expertise and commitment to Exchange management are evidenced in this new offering. We value the opportunity to work with industry partners like Quest to further improve our customers' experience with the Exchange platform."

—Kim Akers
    Senior Director of Exchange
    Marketing Microsoft

Traffic Analysis of Microsoft Exchange environments is critical to ensuring health and overall successful operations.While Microsoft Operations Manager (MOM) 2005 and the native Microsoft Exchange 2000/2003 Management Pack provide good metrics on health monitoring, protocol usage, and capacity planning, the traffic analysis reports which ship natively are limited to basic top 100 reports on internet mail and internet SMTP domains. Companies seeking to understand and better manage their environment require deeper insight into server and mailbox activity and into traffic patterns throughout their Exchange environment.

Microsoft® and Quest® Software have partnered to deliver the Quest Exchange Reporting Management Pack—based on award-winning MessageStats technologies from Quest Software—to provide comprehensive Exchange traffic analysis and reporting capabilities for MOM 2005 customers who have the Exchange 2000/2003 Management Packs. Customers will experience approximately 20 new traffic reports along with sophisticated new report distribution capabilities.

The Exchange Reporting Management Pack provides the following benefits:

Experience Day-One Exchange Reporting
With standalone reporting and analysis capabilities out-of-the-box, the Exchange Reporting Management Pack provides MOM Exchange customers with the flexibility to initiate reporting on day one of their MOM deployment. Reports can be used to facilitate the MOM deployment and better understand the Exchange environment before, during and following the MOM rollout.

QUEST SOFTWARE®

Quest Exchange Reporting Management Pack

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Reports include:

Server Activity

• Internal vs. External Traffic

• User vs. System Traffic

• System Messages Breakdown

Server Traffic

• Server-to-Server

• Routing Group-to Routing Group

• Region-to-Region

• Message Sizes Sent Distribution

• Message Sizes Received Distribution

Server Delivery Times by Server

Mailbox Activity

•Summary

• Internal vs. External Traffic

Mailbox Traffic

• Message Sizes Sent Distribution

• Message Sizes Received Distribution

Internet Traffic

• Internal SMTP Namespace Distribution

Deep Exchange Traffic Analysis: adds approximately 20 new traffic reports to assist operations teams in understanding single- or multi-organizational Exchange mail flow,whether from server-toserver, routing group-to-routing group or region-to-region, and whether the interest is in internal vs. external, system vs. user-generated, logical vs. physical, or quantity vs. volume. Delivery time reports facilitate measurable confirmation of SLA attainment.Mailbox activity reports highlight heaviest mailboxes.Message size reports illustrate corporate usage profiles.

Browser-based Report Interactivity: provides ability to slice-and-dice reports easily—all within a browser without any developer involvement - to view numerous perspectives including breakdowns, sorts and groupings by server, by department, by custom attribute, by region, by Exchange organization, by quota, etc. Report users will find the time required to find the data they need is reduced substantially,whether they're assisting with migration planning, assessing overall operational success, or determining how Exchange usage aligns with overall business expectations.

Data Collection: The Exchange Reporting Management Pack automates data collection from Microsoft Exchange's tracking logs and numerous other data sources, with support for multiple Exchange organizations and Exchange 5.5, Exchange 2000 and Exchange 2003. Based on MessageStats technologies, the Exchange Reporting Management Pack processes this data in a highly scalable, reliable, extremely fast and efficient manner.
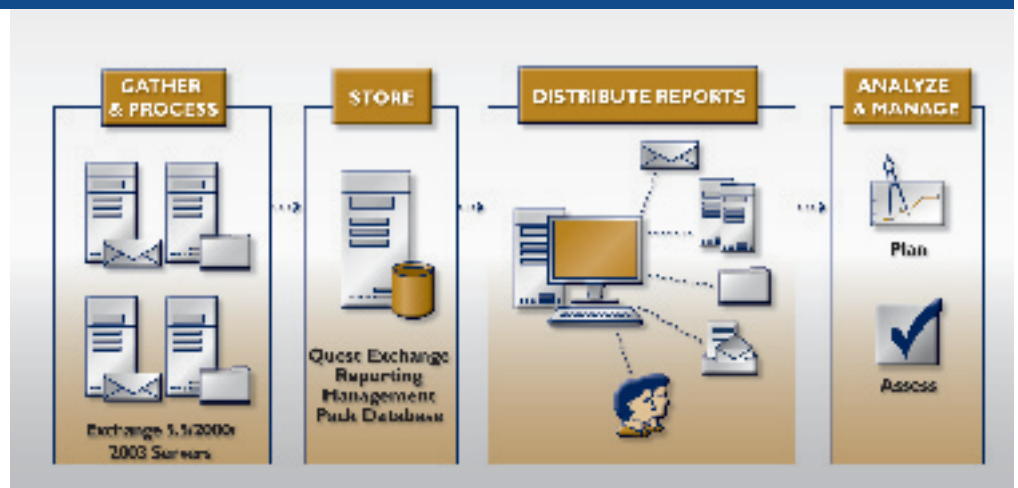
Agentless Architecture with Small Footprint: The Exchange Reporting Management Pack has a non-intrusive architecture that facilitates deployment in even the largest distributed organizations. No agents are required.No client installation is required.

Powerful Report Distribution: With a subscription-based report distribution model, customers can enable automatic scheduled report distribution via e-mail, publication to FTP, publication to IIS, e-mail to Blackberry and iPAQ, or export to a network or local file location. Subscriptions support standard Exchange Reporting Management Pack report export formats, namely to Microsoft Excel, to Microsoft Word, to Comma-separated Values, to Tab-delimited text, to XML, to HTML and to MHTML formats.

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Please refer to our Web site for
international office information.