

Adobe® LiveCycle® 7.2 Customer FAQ

Q. What is Adobe LiveCycle 7.2?

A: LiveCycle 7.2 is the most recent update of the LiveCycle server product line and features an improved installation and configuration process, making it easier than ever for customers to deploy LiveCycle Process Management Services.

Q. What has been done to the products?

A: Adobe has greatly enhanced the LiveCycle Configuration Manager utility to now work across the majority of LiveCycle server products. This means that there is a more consistent and effective way to install and deploy multiple LiveCycle products into a business environment.

Product documentation has also been simplified, consolidated, and generally improved across the entire LiveCycle family of server products.

Q. What are the key business benefits of Adobe LiveCycle 7.2?

A: The enhancements in LiveCycle Configuration Manager include an improved user interface and significant automation to the installation, configuration, and deployment process. This new environment makes it possible to install and configure various LiveCycle products with fewer keystrokes in a wizard-driven, step-by-step process for most standardized environments. In addition, users do not have to install multiple LiveCycle products in a specific sequence, and once environmental configurations are made, the system will retain them for future updates and troubleshooting.

LiveCycle 7.2 now also validates that a customer's environment has been properly set up and that all products have been deployed correctly after the installation process.

With this new release, customers will enjoy a shorter implementation, fewer errors, and lower costs to deploy LiveCycle Process Management Services.

Q. What products are included in this release?

A: The LiveCycle 7.2 release, available September, 2006, will include the following products:

- LiveCycle Workflow 7.2.1
- LiveCycle Assembler 7.2.1
- LiveCycle PDF Generator 7.2
- LiveCycle Document Security 7.2
- Live Cycle Forms 7.2
- LiveCycle Forms Manager 7.2
- LiveCycle Print 7.2
- LiveCycle Reader Extensions 7.2
- LiveCycle Policy Server 7.2

LiveCycle Barcoded Forms and LiveCycle Designer are not included in this release.

Q. What platforms are supported?

A: All currently supported operating systems, application servers, and databases will continue to be supported. New platform support includes IBM® AIX® 5.3, WLAS 8.1SP5, and Oracle RDBMS 10g, with WAS support available in November 2006.

Migration and support

Q: I am an Adobe LiveCycle customer. How do I migrate from previous LiveCycle product versions to Adobe LiveCycle 7.2?

A: If you are a LiveCycle customer with premium maintenance and support, you will receive a coupon to retrieve your currently licensed product(s) as version 7.2.

It is important to note that LiveCycle 7.2 products will work only with other 7.2 products, so all implemented LiveCycle products must be upgraded at the same time.

Q: Where can I find out more?

A: For sales-related questions, contact Adobe enterprise sales at <http://www.adobe.com/enterprise/contactus.html>

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