

76ERS TICKET REBOUND: BUYER INFORMATION

• Who can purchase tickets through 76ers Ticket Rebound?

76ers Ticket Rebound is open to the general public. Buyers must create an online account to be eligible for purchases.

• Why should I use 76ers Ticket Rebound as opposed to other third party resale sites?

76ers Ticket Rebound is a safe and secure site. The 76ers will facilitate the transaction: charging your credit card and transferring monies to the seller. In addition, the 76ers will facilitate the delivery of the tickets you purchase. 76ers Customer Service is available to support all 76ers Ticket Rebound transactions. Customer Service can be reached at 215.952.7000, 1.866.913.9776 or 76ersservice@comcast-spectacor.com.

• How do I buy tickets?

There are two ways to select the game for which you would like to buy tickets:

- Under "Market View" click "Buy" next to the appropriate game.
- Use the Search tool to locate specific tickets

You will then see specific tickets that are available. Follow the prompts through the Event, Billing and Credit Card Information. Click "Submit" to confirm the purchase. Service fees apply to all buyer transactions.

• Why can't I find the game I'm looking for?

Tickets available on Ticket Rebound are being sold by 76ers Season Ticket Holders. If no one has posted tickets for a game you are looking for, log onto www.comcasttix.com, our primary sales outlet. You can also check back closer to the date of the game, as season ticket holders can choose to post tickets at any time.

• What methods of payment are accepted through 76ers Ticket Rebound?

All purchases must be made with a credit card. Visa, MasterCard, Discover, and American Express are accepted. The 76ers Revolution Card can also be accepted for 76ers Ticket Rebound purchases.

• What are the costs associated with purchasing tickets on Ticket Rebound? All tickets are offered at a fixed price or in an auction, in accordance with PA state law, as determined by the seller. All purchases are subject to a 20% processing fee. Additional fees will apply based on the delivery method you choose.

• How do I receive my tickets?

You will have the option to:

Print your tickets at home: The printout will have an active barcode and will be accepted as a valid ticket.

Pick up your tickets: Tickets will be available for pickup the day of the game at will call.

Will call is located in the Wachovia Center Box Office on the Broad St. side of the building. Photo ID is required. Only the purchaser is permitted to pick up the tickets. **Delivery fees vary by method.*

• What do I do if I lose my tickets?

If you printed your tickets at home, you can log onto your 76ers Ticket Rebound account and reprint your tickets. The barcode on the old tickets will automatically be deactivated and these tickets will be invalid. Your new tickets will be active and allow you to gain access to the building.

For all other questions about lost tickets, please contact 76ers Customer Service at 215.952.7000, 1.866.913.9776 or <u>76ersservice@comcast-spectacor.com</u>.

• How can I sell my tickets?

Only 76ers Full Season Ticket Holders can post tickets for sale on 76ers Ticket Rebound.