# Pelikan Technologies Privacy Policy

Pelikan Technologies recognizes that your privacy and the protection of your personal information is important to you and is committed to protecting your privacy. This Privacy Policy describes the measures taken by us to protect your privacy in connection with your use of www.pelikantechnologies.com and <a href="https://www.pelikanisland.com">www.pelikanisland.com</a> (our "Site").

## This policy was last modified on November 1, 2007.

PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY USING THIS SITE, YOU AGREE TO THE TERMS OF THIS POLICY.

#### What information is collected on our Site:

When you visit our Site we gather information regarding your use of our site, such as the pages you view and the length of time you view each page. We do not collect information that identifies users of our Site or any personally identifiable information unless they register to purchase products.

You have the option of creating a customer account for the purposes of purchasing products offered on our Site. When you create a customer account, we ask you to provide a password and your name, mailing and email address, billing information. You can view and change this information at any time by viewing your user profile.

Cookies. Our Site uses cookies only for internal administrative purposes related to the presentation of our Site. We do not collect any information related to users with the use of cookies. A cookie is a small text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web server in the domain that issued the cookie to you. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of this or other websites you visit.

# How the information collected is used:

Pelikan Technologies takes the privacy of our users and members very seriously. We will never sell, rent, or otherwise provide your personally identifiable information to any third parties (i) except as described below under "When your information may be disclosed" or (ii) unless you request third party insurance billing, which will be handled by Direct Healthcare Supply (DHS). In that event you will be sharing your billing, shipping, and other required information with DHS.

If you decide to purchase products on our site, we will track your warranty period, warranty claims, the status of any returns you make and your order history, within HIPAA guidelines, to provide you with effective customer service and technical support. This information will only be made available internally to our technical support representatives and management as necessary.

Pelikan Technologies will not use or share your personal information in a manner that differs from what is described in this Privacy Policy without your prior consent.

## How your information is protected:

Pelikan Technologies strictly protects the security of the personal information you provide. We collect personally identifiable information through the use of SSL encryption. Personal information we collect is stored in password-controlled servers with limited access, and we carefully protect this information from loss or misuse, and from unauthorized access, disclosure, alteration, or destruction.

## When your information may be disclosed:

Pelikan Technologies may disclose personal information if required to do so by law or in the good-faith belief that such action is necessary to: (a) conform to the requirements of the law or comply with legal process served on Pelikan Technologies or the site; (b) protect and defend the rights or property of Pelikan Technologies; or (c) act in urgent circumstances to protect personal safety of users of Pelikan Technologies, its websites, or the public.

## **Updates to this privacy policy:**

We may occasionally update this Privacy Policy. When we do, we will also revise the "last modified" date at the top of the Privacy Policy. We encourage you to periodically review this Privacy Policy to stay informed about how we are protecting the personal information we collect. Your continued use of the service constitutes your agreement to this Privacy Policy and any updates.

### Sale of assets:

In the unlikely event that Pelikan Technologies or substantially all of its assets are acquired, customer information will of course be one of the transferred assets.

#### Terms of use:

Please also visit our Terms of Use section establishing the use, disclaimers, and limitations of liability governing the use of our Site, available at <a href="https://www.pelikantechnologies.com">www.pelikantechnologies.com</a>

### Third party links:

In an attempt to provide you with increased value, we may include third party links on our site. These linked sites have separate and independent privacy policies. This Privacy Policy only covers our Site and does not cover any other website. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these linked sites (including if a specific link does not work).

### **Contacting Us:**

We would like to receive your comments and questions about this Privacy Policy and any other matter you have regarding our Site. Please address comments or questions to us via e-mail at: info@pelikantechnologies.com